



Philip Peng <k.darktiger@gmail.com>

About your refund request from Google Play

3 messages

Google Play <googleplay-noreply@google.com>
Reply-To: Google Play <googleplay-noreply@google.com>
To: k.darktiger@gmail.com

Fri, Jul 11, 2025 at 10:41 PM



Hi,

We hope this email finds you well. Thank you for contacting Google Play Support.

Issue status

We received your refund request of \$86.39 for Leon x8,000 (Lost Sword), Transaction ID GPA.3384-0137-4106-95745, but this purchase doesn't meet with our policy. We understand that this must be frustrating and apologize for any inconvenience caused.

[Learn more about our Google Play refund policies.](#)

Next steps

If you need help with an item that you purchased, like activating it, it's often faster to contact the developer directly. You can find developer contact information on the app's page in the [Play Store](#) under the "Developer" section or on your order purchase receipt.

To prevent accidental or unwanted purchases in the future, we recommend that you [turn authentication on](#), [check your authentication settings](#), or [change your password](#). If you use biometrics for purchase verification, use caution in storing biometrics of children or others on your device, as those could be used for purchase verification.

Thanks,

The Google Support Team

Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA



Google Play <googleplay-noreply@google.com>
Reply-To: Google Play <googleplay-noreply@google.com>
To: k.darktiger@gmail.com

Fri, Jul 11, 2025 at 10:42 PM



Hi,

We hope this email finds you well. Thank you for contacting Google Play Support.

Issue status

We received your refund request of \$86.39 for Leon x8,000 (Lost Sword), Transaction ID GPA.3399-2875-2453-18755, but this purchase doesn't meet with our policy. We understand that this must be frustrating and apologize for any inconvenience caused.

[Learn more about our Google Play refund policies.](#)

Next steps

If you need help with an item that you purchased, like activating it, it's often faster to contact the developer directly. You can find developer contact information on the app's page in the [Play Store](#) under the "Developer" section or on your order purchase receipt.

To prevent accidental or unwanted purchases in the future, we recommend that you [turn authentication on](#), [check your authentication settings](#), or [change your password](#). If you use biometrics for purchase verification, use caution in storing biometrics of children or others on your device, as those could be used for purchase verification.

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Google Play <googleplay-noreply@google.com>
Reply-To: Google Play <googleplay-noreply@google.com>
To: k.darktiger@gmail.com

Fri, Jul 11, 2025 at 10:49 PM



Hi,

We hope this email finds you well. Thank you for contacting Google Play Support.

Issue status

We received your refund request of \$86.39 for Leon x8,000 (Lost Sword), Transaction ID GPA.3384-0137-4106-95745, but this purchase doesn't qualify for a refund under our refund policy. We understand that this must be frustrating and apologize for any inconvenience caused.

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Next steps

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